

STATE OF HAWAII
DEPARTMENT OF TRANSPORTATION
AIRPORTS

ADDENDUM NO.1

FOR

MAINTENANCE OF VIDEO MONITORING
AND ACCESS CONTROL SYSTEM (VMACS)
DANIEL K. INOUYE INTERNATIONAL AIRPORT
HONOLULU, OAHU, HAWAII
STATE PROJECT NO. BO1434-53

April 18, 2024

The following is provided for information:

A. PRE-BID MEETING MINUTES

1. The attached pre-bid meeting minutes and attendance sheet are provided for information.

B. RESPONSES TO REQUEST FOR INFORMATION (RFI'S/QUESTIONS)

1. The attached Responses to Request for Information (RFI's/Questions) is provided for information.

Please acknowledge receipt of this Addendum No.1 by recording the date of its receipt in the space provided on page PF-5 of the Proposal.



NATHAN KANESHIGE
Engineering Program Manager

**STATE OF HAWAII
DEPARTMENT OF TRANSPORTATION
AIRPORTS**

PRE-BID MEETING MINUTES

DATE: April 3, 2024

TIME: 1:00 p.m.

LOCATION: Daniel K. Inouye International Airport
Terminal 1, 7th Floor
Airports Division Office, Conference Room E

PROJECT: Maintenance of Video Monitoring and Access Control System (VMACS)
Daniel K. Inouye International Airport
State Project No. BO1434-53

I. INTRODUCTION

Attendees introduce themselves (name and company).

II. IMPORTANT ITEMS

1. This meeting is to clarify general questions only. If there is a conflict between what was stated in this meeting and the bid documents, the bid documents shall govern. Any significant changes will be issued through an addendum. A copy of the meeting minutes will be issued to all attendees.
2. Deadline for questions is on April 12, 2024, at 2:00 p.m., Hawaii Standard Time (HST).

All questions must be submitted in HiePRO.
3. HiePRO OFFER DUE DATE & TIME is April 26, 2024, at 2:00 p.m., HST.
4. The Term of this Contract is twelve (12) months (Specification Section 10.15) with an option to extend for two (2) additional twelve (12) month terms (Specification Section 10.16).
5. The scope of work consists of providing technical expertise, labor, material, taxes, insurance, overhead, travel and incidental costs necessary in servicing, maintaining, and responding to trouble calls for all equipment associated with the VMACS, as well as its subsystems, assemblies, subassemblies, communication network and associated components, at Daniel K. Inouye International Airport.

6. To be eligible for award, bidders must possess
 - a. valid State of Hawaii Specialty Contractor “C-13” or “C-15” license at the time of bidding
 - b. minimum of three (3) consecutive years experience (immediately prior to bid opening) working at facility with similar size, equipment and systems.
 - c. Contractor or their subcontractor shall be a Software House and Genetec Dealer.
 - d. Additional requirements are stated in Specification Section 10.2.A and B
7. Specification Section 10.2.E. requires the Contractor to provide an on-site VMACS System Administrator.
8. Per Specification Section 10.5, normal work hours for this project are between the hours of 7:00am to 3:30pm, five (5) days a week excluding Saturdays, Sundays and State holidays.
9. Cabling & Conduit (Specification Section 10.7) is NOT included – but contractor to identify cable(s) having problem.
10. Specification Section 10.9 requires the Contractor to provide a Service order Tracking System to manage and record all work orders, and the preventive maintenance scheduled activities and status updates.
11. Daniel K. Inouye International Airport operates 24-hours a day, 7-days a week and will require the Contractor to respond to trouble calls during off-hours as stated in Specification Section 10.5.

III. GENERAL DISCUSSIONS

1. Question: Are six (6) technicians and one (1) System Administrator needed on-site daily?

Response: Yes, required on-site during normal work hours.

2. Question: Is that seven (7) total?

Response: Yes.

3. Question: Are the camera passwords available?

Response: Yes.

4. Question: Are the current trouble call tickets available?

Response: Yes.

5. Question: How will tickets from previous Contract be addressed?

Response: The previous Contractor will need to meet a level of Contract Acceptance. The new Contractor will inspect the system and establish existing condition. The new Contractor will be responsible to maintain the existing condition and additional service would be additional work.

6. Question: What is the accuracy of the equipment list?

Response: The list is the most accurate available to the DOT.

7. Question: Regarding the IDMS, who is responsible for the Spectrum/internet charges?

Response: The Contractor will be responsible to provide the internet service.

8. Question: There are missing equipment groups on the Proposal Schedule.

Response: The missing equipment groups refer to groups of zero (0) quantity.

9. Question: Where is the spare parts inventory stored?

Response: On-site at Daniel K. Inouye International Airport.

10. Question: Is there a timeframe to stock a spare parts inventory?

Response: Section 10.12 states, "An allowance for abuse, vandalism, acts of God, or natural disaster spare parts is included in the Proposal Price Schedule and should be stocked within 30 days of NTP".

11. Question: Is there a training period allowed for technicians?

Response: The Contractor must meet the Contract requirements on the NTP date.

12. Question: How are after-hours work paid?

Response: Section 10.8 describes trouble call response and compensation. Normal wear and tear are at no additional cost to the State. Trouble call work during off-hours for which the State Project Manager has determined to have been caused abuse, vandalism, acts of God, or natural disaster shall be paid for based on the Contractor's hourly price in the Contractor's proposal for trouble calls plus 50%.

MEETING ATTENDANCE SHEET
Pre-Bid Meeting

Project Name: Maintenance of Video Monitoring Access Control System (VMACS)
Daniel K. Inouye International Airport
Project No. BO1434-53
Meeting Location: Daniel K. Inouye International Airport, Terminal 1, 7th Floor, Airports Division Office,
Conference Room E
Date: April 3, 2024, 1:00pm

Name: Jonathan Yoshida Title: Engineer	Company: AIR-EM Address: 400 Rodgers Blvd Honolulu, Hawaii 96819	Phone: (808) 838-8875 Fax: E-Mail: jonathan.r.yoshida@hawaii.gov
Name: Allen Muranaka Title: Engineer	Company: AIR-EM Address: 400 Rodgers Blvd Honolulu, Hawaii 96819	Phone: (808) 838-8802 Fax: E-Mail: allen.t.muranaka@hawaii.gov
Name: Marc Beningson Title:	Company: WSP Address:	Phone: Fax: E-Mail: Marc.Beningson@wsp.com
Name: Nader Sayegh Title:	Company: i2i Global Technology Solutions Address:	Phone: Fax: E-Mail: naders@i2iglobaltechnology.com
Name: TOM KEENER Title: PRESIDENT	Company: BLACKHAWK SECURITY Address: 2800 WOODLAWN DR. HONOLULU, HI 96822	Phone: 808-988-9111 Fax: E-Mail: TOM@BLACKHAWKSECURITY.HI
Name: Amber Richards Title: Office Manager	Company: Blackhawk Security Address: 2800 Woodlawn Circle Honolulu, Hawaii, 96822	Phone: 808-938-7741 Fax: E-Mail: amber@blackhawksecurity.hi
Name: Jay Bautista Title: Service Manager	Company: JCI Address: 550 Pali St., suite 210 Hon, HI, 96819	Phone: 808-478-4216 Fax: E-Mail: jay.l.bautista@jci.com
Name: Chris Bernard Title:	Company: Johnson Controls Address:	Phone: Fax: E-Mail: Chris.Bernard@jci.com
Name: Title:	Company: Address:	Phone: Fax: E-Mail:
Name: Title:	Company: Address:	Phone: Fax: E-Mail:

MEETING ATTENDANCE SHEET
Pre-Bid Meeting

Project Name: Maintenance of Video Monitoring Access Control System (VMACS)
Daniel K. Inouye International Airport
Project No. BO1434-53
Meeting Location: Daniel K. Inouye International Airport, Terminal 1, 7th Floor, Airports Division Office,
Conference Room E
Date: April 3, 2024, 1:00pm

Name: Ronald Lu Title: Safety manager	Company: IST Address: 94-1388 Moanani St	Phone: 808-834-4044 Fax: 808-834-4095 E-Mail: rlu@istech.s.net
Name: Brian Iwasaki Title: Commercial account manager	Company: IST Address: 94-1388 moanani street	Phone: 808-294-9386 Fax: E-Mail: BIwasaki@ISTech.s.net
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**MAINTENANCE OF VIDEO MONITORING
AND ACCESS CONTROL SYSTEM (VMACS)**

DANIEL K. INOUE INTERNATIONAL AIRPORT

HONOLULU, OAHU, HAWAII

STATE PROJECT NO. BO1434-53

RESPONSES TO REQUEST FOR INFORMATION (RFI'S/QUESTIONS)

The following Requests for Information (RFI) were received.

1. **QUESTION:** Is there currently an ongoing data migration project? If so, would the incumbent contractor be responsible to finish the work?

RESPONSE: No, there is no ongoing VMACS data migration project.

2. **QUESTION:** Will there a bond or bonds required with the bid? If so, please clarify.

RESPONSE: There is no requirement for a bond at the time of bidding.

3. **QUESTION:** Is the IDMS application and hardware part of the VMACS system maintenance?

RESPONSE: The IDMS application and hardware are part of the VMACS system maintenance during the 3rd year of the contract.

4. **QUESTION:** Who pays for the internet services associated with the IDMS system?

RESPONSE: The IDMS is currently maintained under a separate maintenance contract with Convergent Technologies, LLC that will end on May 1, 2026. After that date, the BO1434-53 Contractor will be responsible to continue the internet services.

5. **QUESTION:** On what date, per 10.2 Part F, will the head end and IDMS (which is under contract by others) transition to this contract?

RESPONSE: The VMACS head end will turn over on October 24, 2024. The IDMS will turn over on May 2, 2026.

6. **QUESTION:** Who is the current contract holder for the IDMS and Head End?

RESPONSE: Convergent Technologies, LLC is the current contractor for both the IDMS and VMACS head end server.

7. **QUESTION:** Are lift rentals required for the camera cleaning and, if so, are any cameras higher than 30' off the ground?

RESPONSE: Acquiring a lift is up to the Contractor's means and methods. There are cameras higher than 30' off the ground.

8. **QUESTION:** For section 11.3 Part K Annual Fire Alarm testing support, is that annual fire alarm test conducted over the course of 1 night and, if not, how many nights are to be factored into supporting the Fire Alarm contractor?

RESPONSE: The 2023 annual fire alarm test was conducted over three (3) nights.

9. **QUESTION:** Per 10.19, are 30 days of training required for 2 personnel under this contract and can that training be done in tandem?

RESPONSE: The intent was to provide training in tandem.

10. **QUESTION:** Section 10.14 – Will the maintenance records from the previous contractor be turned over and how many years back do they cover?

RESPONSE: Maintenance records from the current maintenance contractor can be provided under State Airports NDA. Records exist for six (6) years.
https://hidot.hawaii.gov/airports/files/2023/02/DOTA-Request-for-Airports-Plans_R.0223.pdf

11. **QUESTION:** Is remote access to the system permitted for software maintenance and troubleshooting if cybersecurity standards are adhered to?

RESPONSE: Yes, limited remote access may be accepted, provided the Contractor's Cybersecurity Plan is approved by the State.

12. **QUESTION:** Are there current system As-builts that are kept and will be provided to winning bidder?

RESPONSE: As-built documentation can be provided under State Airports NDA. The State makes no representation regarding the accuracy or completeness of the files.
https://hidot.hawaii.gov/airports/files/2023/02/DOTA-Request-for-Airports-Plans_R.0223.pdf

13. **QUESTION:** Is there a current network diagram for HNL that will be provided upon award?

RESPONSE: A current network diagram can be provided under State Airports NDA. The State makes no representation regarding the accuracy or completeness of the files.
https://hidot.hawaii.gov/airports/files/2023/02/DOTA-Request-for-Airports-Plans_R.0223.pdf

14. **QUESTION:** What are the certification requirements of the 6 onsite technicians?

RESPONSE: Certifications requirements are listed in Section 10.2 B.

15. **QUESTION:** Is the 7 person requirement 24/7 or Monday through Friday 8-5?

RESPONSE: The staffing requirement applies during “regular working hours”, 7:00 a.m. to 3:30 p.m., Monday through Friday, State holidays excepted.

16. **QUESTION:** Does current contract holder employ 7 personnel on site everyday?

RESPONSE: No, the current Contract has different personnel requirements.

17. **QUESTION:** Can test and Inspect duties be performed by any of the 7 onsite techs?

RESPONSE: Yes.

18. **QUESTION:** Is the Intellisoft IMS software part of the maintenance?

RESPONSE: The IDMS is currently maintained under a separate maintenance contract with Converjint Technologies, LLC that will end on May 1, 2026. After that date, the BO1434-53 Contractor will be responsible to maintain the IDMS software.

19. **QUESTION:** What type of cyber security training is required (section 11.4E)?

RESPONSE: The minimum type of cybersecurity training that will be required is: cybersecurity awareness training and to participate as part of the incident response training.

20. **QUESTION:** If any work is performed by others (section 10.6, 11.2), who is to be notified first? The maintenance contractor or the State DOT?

RESPONSE: The maintenance Contractor shall be the initial point of contact for the State to maintain this equipment installed by others.

21. **QUESTION:** In order to provide support for the Software House Ccure 9000, They are asking for the serial number of the current system.

RESPONSE: C-CURE 9000 System Serial Number: 9-26128